Parkinson's Foundation

Parkinson.org

Objective

To describe the reasons for care partner contacts and to ascertain if there are gender differences in time since diagnosis and topic, using ten years of data from the Parkinson's Foundation Helpline.

Background

The Parkinson's Foundation established its Helpline to provide the Parkinson's community with a place to find answers to general questions regarding Parkinson's disease (PD); provide referrals to health professionals, support groups, wellness programs and community resources; provide educational materials in print and digital formats and to provide emotional support. Health care professionals and educators staff the Helpline in English and Spanish, Monday through Friday from 9am to 8pm ET.



1-800-4PD-INFO(473-4636) Helpline@parkinson.org

Communications with the Helpline range from straightforward requests for information and/or referrals to more complex and challenging situations, such as the need for guidance regarding difficult decisions about nursing home placement, hospice care and Parkinson's psychosis. Family members of persons with Parkinson's (PWP) – and especially the primary care partner – represent a significant percentage of people that contact the Helpline, along with individuals living with PD.

Methodology

Cases from family members were reviewed and the five-year period from 2016 through 2021 was selected. There were 14,186 cases of first-time contact with the Helpline from any family member where the gender of the person with Parkinson's was known. Of the total cases, 6,801 (48%) were communication with the Spouse/Partner of the person with PD and 4,684 (33%) were with an Adult Child. This analysis focuses on spouse/partner cases, as they are most likely to be the primary care partner. Case reasons were stratified by category, analyzed using frequency statistics and compared to the gender of the person with Parkinson's.

Care Partners in Parkinson's: Who calls the Parkinson's Foundation Helpline and Why?

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Occupational ther	apist 2%			
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Physical therapist		6%		
PF chapter		3%		
Speech pathologis	st 39	6		
Occupational therapist	apist 2%			
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